EPOCH CONCEPTS

Service-Disabled Veteran-Owned Small Business | IT Value-Added Reseller

SEWP VI Ordering Guide

NASA Solutions for Enterprise-Wide Procurement (SEWP VI)
Category A: ITC/AV Solutions

CONTRACT NUMBER	80TECH26D2089 (Category A)
CONTRACT TYPE	Government-Wide Acquisition Contract (GWAC), Indefinite Delivery / Indefinite Quantity (IDIQ)
CATEGORY	Category A, ITC/AV Solutions
PERIOD OF PERFORMANCE	November 1, 2026 to October 31, 2036
BUSINESS SIZE	Service-Disabled Veteran-Owned Small Business (SDVOSB)
SAM UEI / CAGE	LQ48B9A9QJC8 / 4MN62

SEWP VI PROGRAM SUPPORT

Sales, to receive a quote
SEWPrequest@epochconcepts.com

SEWP VI Program Manager
Jordan Russell
(505) 340-1958
jrussell@epochconcepts.com

Deputy Program Manager
Krystal Klein
(505) 363-9399
kklein@epochconcepts.com

EPOCH CONCEPTS, LLC

Headquarters
1510 W Canal Court, Suite 1000
Littleton, CO 80120

Integration and Warehousing
4828 Hardware Dr. NE
Albuquerque, NM 87109

Toll-free (888) 263-0004
Web epochconcepts.com
SEWP VI page
epochconcepts.com/contracts/nasa-sewp-vi

Program Support Information

Epoch Concepts routes every SEWP VI request through one desk so agencies and their support contractors reach the right person on the first contact. Use the contacts below for quotes, post-delivery support, and order issues.

How to obtain a quote

Send your requirement, bill of materials, or Quote Request Tool (QRT) number to **SEWPrequest@epochconcepts.com**. The sales team returns a contractually correct quote through the SEWP Quote Request Tool or directly to the requester. For urgent requests, call the SEWP VI Program Manager or Deputy Program Manager listed below.

Installation, warranty, technical support, and software support

Epoch Concepts stands behind every product and service delivered under SEWP VI. Contact the SEWP desk for basic warranty claims, extended warranty and maintenance renewals, manufacturer technical support escalation, software licensing and support questions, installation scheduling, and any other post-delivery issue. Our Albuquerque integration facility handles staging, burn-in, asset tagging, and shipping for orders that require configuration before delivery.

How to troubleshoot a problematic order

For questions about order status, shipping, invoicing, order modifications, or a delivery order that has not been acknowledged, contact the SEWP VI Program Manager. Please include the agency delivery order number and the Epoch quote number so we can locate the order immediately.

ROLE	CONTACT	PHONE	EMAIL
Sales, quotes and order support	SEWP Request Desk	(888) 263-0004	SEWPrequest@epochconcepts.com
SEWP VI Program Manager	Jordan Russell	(505) 340-1958	jrussell@epochconcepts.com
Deputy Program Manager	Krystal Klein	(505) 363-9399	kklein@epochconcepts.com
General inquiries	Epoch Concepts	(888) 263-0004	info@epochconcepts.com

Main office and mailing address

Epoch Concepts, LLC, 1510 W Canal Court, Suite 1000, Littleton, CO 80120. Toll-free (888) 263-0004.

NASA SEWP Program Management Office

For SEWP web tools, delivery order routing, and program questions, contact the SEWP Helpline at **help@sewp.nasa.gov** or **(301) 286-1478**, Monday through Friday, 7:30 AM to 6:00 PM Eastern. Delivery orders are sent to **sewporders@sewp.nasa.gov**. SEWP PMO, 10210 Greenbelt Road, Suite 200, Lanham, MD 20706. Web: www.sewp.nasa.gov.

About Epoch Concepts

Epoch Concepts, LLC is a Service-Disabled Veteran-Owned Small Business and trusted value-added reseller, delivering mission-ready IT solutions to government agencies, commercial enterprises, system integrators and other government approved contractors. Specializing in cutting-edge technologies, from storage and infrastructure to cybersecurity, cloud, and hyperconverged solutions, Epoch Concepts delivers future ready integrated systems that empower customers to make faster decisions, strengthen mission readiness, and operate securely in any environment.

SEWP VI marks our second consecutive SEWP prime award, following the SEWP V Group B contract we have supported since 2015. Through SEWP VI, Epoch Concepts gives federal customers streamlined access to our portfolio of technology solutions and our strategic partnerships with leading OEMs across each of the nine technical areas covered within Category A awarded contracts.

Epoch resources

Our capabilities and OEM relationships evolve with our customers' missions. For current information, visit the pages below.

Capabilities	An overview of what Epoch delivers across solutions, integration, and services.	epochconcepts.com/capabilities
Solutions	Enterprise IT infrastructure, networking, and cybersecurity solutions.	epochconcepts.com/capabilities/solutions
Integrations	Integration, staging, burn-in, asset tagging, and secure supply chain services.	epochconcepts.com/capabilities/integrations
Strategic Services	Advisory and professional services that support the full technology lifecycle.	epochconcepts.com/capabilities/services
Partners	The current list of OEM and technology partners.	epochconcepts.com/partners
Contracts	All Epoch contract vehicles, including NASA SEWP VI.	epochconcepts.com/capabilities/contracts

Certifications

CMMC 2.0 Level 2 (C3PAO) Certified. ISO 9001:2015. NIST SP 800-171. Open Trusted Technology Provider Standard (O-TTPS). Service-Disabled Veteran-Owned Small Business (SDVOSB).

Partnerships

Epoch sources from a partner network of more than 100 of the world's leading IT vendors, solutions providers, parts suppliers, and distributors. Visit **epochconcepts.com/partners** for the current list.

SEWP VI Overview

NASA SEWP (Solutions for Enterprise-Wide Procurement), pronounced “soup,” provides the latest Information Technology, Communication, and Audio-Visual (ITC/AV) solutions and services for all Federal Agencies and their approved contractors. Created in 1993, SEWP I was the first Government-Wide Acquisition Contract (GWAC) in the federal acquisition space. The vehicle originally provided only technology products for NASA and other agencies and has expanded its scope over more than 30 years to meet customer requests. The program is self-funded through usage fees and provides all Federal agencies with acquisition support, processing more than 50,000 orders a year.

The statutory authority allowing use of the SEWP contracts by the entire Federal Government is NASA's designation as an Executive Agent by OMB under the Information Technology Management Reform Act (ITMRA) of 1996, now the Clinger-Cohen Act.

Contract life

NASA awarded the SEWP VI contracts on June 22, 2026. Ordering opens November 1, 2026, and the contracts run for ten years, through October 31, 2036. Epoch Concepts holds a Category A contract.

What is in scope for SEWP VI

SEWP provides a broad suite of ITC/AV solutions and services. Because technology evolves constantly, SEWP processes let Contract Holders add new commercial technology and IT services to their contracts daily, as customers request them. The SEWP VI contracts were awarded by scope category:

Category A	ITC/AV Solutions. Hardware, software, cloud, telecommunications, security, audio-visual, and product-based services such as installation, training, engineering, and maintenance. **Epoch Concepts holds Category A.**
Category B	Enterprise-Wide ITC/AV Service Solutions.
Category C	Mission-Based ITC/AV Service Solutions.

If you would like SEWP to determine whether a requirement is within scope of the SEWP VI contract, send an overview or bill of materials (BOM) to help@sewp.nasa.gov for a quick review.

Who can use SEWP

The SEWP contracts are for use by NASA, all Federal agencies, and approved federal agency support service contractors. Contracting officers considering authorizing support service contractors should review the policy at FAR 51.101 and any agency-specific guidance to make the appropriate determination and written finding, as required by FAR 51.102 and FAR 51.107. Approved support service contractors must comply with FAR 51.103.

To authorize a contractor to purchase from the SEWP contracts, the authorizing contracting officer sends a copy of the authorization letter to the SEWP PMO, in advance of or with the first order, containing all of the following:

- Authorizing agency name, Contracting Officer name, mailing address, phone and fax number, and the contractor corporate name, division, and address.
- Contract number and period of performance.
- A statement that the contractor is authorized to purchase from SEWP contracts in support of the above contract.
- The CO's or KO's signature and date signed.

Contract access fee

The SEWP program is self-funded through a 0.34% fee on all orders. The fee is included in the price of all products and is not separately listed on quotes. It is the Contract Holder's responsibility to pay the fee from quoted product prices. NASA SEWP reserves the right to adjust the fee as the PMO budget requires; the PMO operates on a non-profit, full cost accounting budget.

Ordering Process

The internal ordering process of each agency varies. The process and accompanying forms for Purchase Requests (PRs) and Delivery Orders (DOs) issued against a SEWP contract are defined by the issuing agency, not the NASA SEWP PMO. The typical process is for an end user to determine a requirement and generate a PR. The PR, along with any necessary funding information, goes to that agency's procurement office, which issues a DO. Any valid Federal Agency DO form and associated DO number may be used. The SEWP PMO does not issue DOs. The PMO reviews, processes, and tracks issued DOs and forwards them to the Contract Holder.

Some agencies have special requirements for issuing IT delivery orders. It is the issuing agency's Contracting Officer's responsibility to be aware of agency-specific policies on ordering through an existing contract vehicle or GWAC. There are no requirements under the SEWP contracts for issuing agencies to use other intermediary procurement offices, except as directed by their own internal policies. Any modification to an order must also route through the SEWP PMO.

General flow for SEWP orders

1

End user or Contracting Officer

- Determines best value through market research
- Creates a Delivery Order citing the NASA SEWP contract number and Epoch Concepts as Prime Contract Holder
- Obtains ITARs or notes the exception to ITARs
- Sends the order to the NASA SEWP PMO at sewporders@sewp.nasa.gov

2

NASA SEWP PMO

- Verifies the order
- Forwards valid orders to Epoch Concepts

3

Epoch Concepts (Contract Holder)

- Processes the order
- Delivers equipment and services
- Invoices the agency or contractor

Delivery order information

Delivery orders must contain the following information for processing. If any item is missing, the order may not be processed or processing may be delayed.

- Delivery Order number (any valid Government DO is allowed)
- Quote from Epoch Concepts verifying the viability of the order
- SEWP Fair Opportunity form for orders over $5 million
- Delivery date
- NASA SEWP contract number
- Contract Holder's mailing address and phone number
- Issuing office: agency name and mailing address
- Ship-to office: agency name and mailing address
- Total dollar amount of the order
- Contracting Officer's signature, phone number, and the date the DO was signed

Questions about purchase orders, SEWP web tools, or any SEWP topic can go to the SEWP Helpline at (301) 286-1478 or help@sewp.nasa.gov, Monday through Friday, 7:30 AM to 6:00 PM Eastern.

Fair Opportunity When Using SEWP Contracts

SEWP VI is a multiple-award contract. As with all GWACs, SEWP operates under FAR 16.505(b), which requires that, unless an exception exists, fair opportunity be provided to all Contract Holders within a given category or group. The SEWP website provides the only SEWP-recommended tools for manufacturer searches (Quick RFI Tool) and for Requests for Information and Requests for Quote (Quote Request Tool). These tools support buying decisions and provide documentation for selection criteria.

Market research

FAR Part 10 requires market research appropriate to the size and complexity of the acquisition. The online Quick RFI Tool and Quote Request Tool assist in this process.

Fair opportunity

FAR 16.505(b)(1) provides that each contractor shall be given fair opportunity to be considered for each order exceeding $10,000 issued under multiple-award contracts. The method to obtain fair opportunity is at the discretion of the Contracting Officer, who must document the rationale for placement and price of each order. Using the SEWP online Quote Request Tool is the recommended method to assist in this activity and to augment the required decision documentation. The QRT automatically includes the Contract Holders within a selected category or group, or based on a suggested source. Fair opportunity to all Contract Holders within one or more SEWP categories or groups is required. There is no requirement to obtain three quotes as long as all Contract Holders in the selected group were given the opportunity to quote.

Best value

Once market research is complete, the end user's needs, technical requirements, Contract Holder program performance, price, agency policy, and other factors related to sound business judgment should be considered in making a best value determination.

Economy Act

Delivery orders issued against the SEWP contracts are not subject to the Economy Act. FAR 17.500(b) states that the Economy Act applies when more specific statutory authority does not exist, and 17.500(b)(2) lists acquisitions using Government-wide acquisition contracts among the exceptions. The authority for the SEWP contracts comes from OMB under Section 5112(e) of the Clinger-Cohen Act, 40 U.S.C. 1412(e). NASA does not issue orders for other agencies, and other agencies do not send funds to NASA. Each SEWP delivery order is funded and issued to the Prime Contract Holder by a Contracting Officer at the ordering agency.

Detailed reporting

The SEWP PMO provides detailed utilization reporting to government CIOs, which helps them meet the requirements of the Federal Information Technology Acquisition Reform Act (FITARA).

CONTACTS AT A GLANCE

Epoch Concepts SEWP VI
Quotes and order support:
SEWPrequest@epochconcepts.com
Program Manager: Jordan Russell, (505) 340-1958, jrussell@epochconcepts.com
Deputy Program Manager: Krystal Klein, (505) 363-9399, kklein@epochconcepts.com
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www.sewp.nasa.gov | M-F, 7:30 AM to 6:00 PM ET